

Meeting to discuss Buckden Parish Broadband Rollout – 10/12/12 – Buckden Village Institute

Present: Phil Beadnall (LN Comms), Chris Clark (BPC), Garry Schofield (Chair – BPC), Peter Vetch

Topic	Item	Action / Agreement	Action By
Buckden Village - Repeater stations	PV shared analysis of properties in village (attached) showing potential locations for repeater stations to serve those which had confirmed interest or were hot prospects.	MB to visit Buckden and view potential sites with PV.	MB
		PV to contact MB to arrange date for visit	PV
		No further installs to be arranged until after plan is agreed.	MB
Langstrothdale & Cray	Plans for roll out to Langstrothdale and Cray were discussed	PB is to establish & advise roll out plan and start date for Langstrothdale	PB
		Plan for Cray to be agreed during MB visit (see above)	MB
Burn-In period	The stability of the service was discussed with the importance of building confidence in the service emphasised. Phil reported that results for the Moor End mast were looking encouraging. It was requested that the burn-in period should not be considered complete until there had been 3 weeks problem free service.	It was agreed that the burn-in period would run until after Christmas with no further installs until it is complete (other than those already booked – e.g. M Raw) with roll out starting in January. This assumes that there are no further problems.	PB
Routers	The process for supplying routers was discussed. Phil explained that LN had tried a number of approaches, and described how it would work from now on	Routers will be supplied as part of the installation, with the router installed and the customer's PC connected by the installer	PB
Price rises	Concern expressed over previously announced price increase	Phil confirmed that the introductory price would be held for the time being for Buckden Parish given that the service was not ready to roll out.	PB
Moor End mast	The mast has now been extended to 6m and initial signs are encouraging.	Phil explained that additional batteries were not helpful as they extended charge times.	MB
	There was a discussion about additional batteries and remote monitoring	Work in ongoing to develop a remote battery status monitoring capability which will be rolled out when available.	
Fencing	Neither mast has yet been fenced. GS stated that this		

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	was important as the field on Buckden Rake is used for cattle which would inevitably damage the mast. PV reported that he understood that Charles Lister was going to do the fencing.	PB to establish status of this work	PB
First Responders	Chris explained that in Langstrothdale there was a group of first responders who undertook maintenance checks and initial call out to the masts. This appears to be being done (on an informal basis?) by David H and Chris B for Moor End, but has not been established for Buckden	PV to discuss with MB when he visits with a view to establishing a similar approach for Buckden. To include a spare battery for the Buckden Mast	PV MB
Village halls	PV asked about the offer of a broadband service for Kettlewell Village Hall, and whether it applied to Buckden as well. PV stated that Kettlewell Village Hall committee has asked for the offer to be put in writing. A potential install date for Buckden of 24 th December was discussed – to coincide with the install booked for Martin Raw.	PB confirmed that the offer was available to Buckden Village Hall as well. The offer is a free broadband service, for a one off installation charge of £99 including router. PB agreed to put the offer in an email PV to discuss with other BVI committee members and advise PB	PB PB PV
Communication	Need for positive communication in the community was emphasised The need for consistent messages from all LN staff was emphasised	PV & CC agreed to communicate with the communities in Buckden and Langstrothdale respectively, once the details of the plans above had been finalised. PB to ensure this	PV / CC PB
A.O.B.	Staffing	PB advised that LN were recruiting additional back office staff to improve admin and telephone support.	PB

A summary of these points was given by Phil Beadnall at the Parish Council meeting which immediately followed the meeting.